

FACTS Family Portal ONLINE LUNCH ORDERING

PARENTS/GUARDIANS: Please utilize the following steps below to order your student's lunch:

1. Login to your FACTS Family Portal account.
2. Click on "Student Information" on the left side of the screen.
3. Click on "Lunch" on the left side of the screen.
4. Click on the tab with your student's name.
5. Select "Month" under Time Frame and then Select "Create Web Order."

Kaleb Carter

Lunch for **Kaleb**

Format: Time frame:

Red = items ordered and not yet paid through web payment
Blue = items ordered and paid through web payment

< Previous Week Date: 10/4/2016 Next Week >

Sun	Mon	Tue	Wed	Thu	Fri	Sat
2	3	4	5	6	7	8
	Hot Dogs, Mac and Cheese, Chips, Apple Sauce (\$4.00)	BBQ Pulled Pork, Tater Tots, Orange Smiles (\$4.00)	Sub Sandwiches, Sun Chips, Red Apples (\$4.00)	Scrambled Eggs, Biscuits, Sausage, Orange Smiles (\$4.00)	Chicken Tenders, Mashed Potatoes, Corn (\$4.00)	

PARENTS WITH MULTIPLE STUDENTS: At the top of your screen, you will see the names of your students. To switch between the students, click on the name. Then, click on "Create Web Order."

Lunches should be ordered in the "QTY," column by entering the number of lunches you want to order for each day.

Lunch Ordering for Kaleb

Note: If an order for an item has been processed, you will not be able to change that item.

LUNCH ITEM	PRICE	QTY	TOTAL
Lunch Items for Tuesday 10/04/2016			
BBQ Pulled Pork, Tater Tots, Orange Smiles	4.00	0	0.00
Sub Total for Tuesday 10/04/2016			0.00
Lunch Items for Wednesday 10/05/2016			
Sub Sandwiches, Sun Chips, Red Apples	4.00		0.00
Sub Total for Wednesday 10/05/2016			0.00
Lunch Items for Thursday 10/06/2016			
Scrambled Eggs, Biscuits, Sausage, Orange Smiles	4.00		0.00
Sub Total for Thursday 10/06/2016			0.00

Once you have entered the quantity for the month, it will create a total at the bottom of the screen.

Note: If an order for an item has been processed, you will not be able to change that item.

Grand Total 40.00

After you have reviewed the order and verified it, click on "Order Items."

The total cost for lunch will appear at the top of the page. This is confirmation that the order has been **created**.

Lunch orders may be paid by cash or check in the main office or online through a credit/debit card or E-check. Please keep in mind that if you choose to pay online, there are fees associated with the type of payment you select. These fees are service fees charged by the merchant.

Total value of unprocessed ordered items is \$ 40.00

TO PAY BY CASH/CHECK: Simply close out of the FACTS Family Portal after ordering your lunch items. Do not click submit at the bottom of the Online Lunch Payment screen.

TO PAY ONLINE: Select “Submit” on the Online Lunch screen.

Online Lunch Payment

Payment

Please Provide Payment Information:

You will pay \$40.00.

Email address *
turnboughl@hcs-nl.com

Payment Information

Billing Name *
Lisa Turnbough

☐ Bank Account ☐ Credit Card

Submit

Accounting System	Fiscal Year	Balance	Amount
General	2013-2014	\$0.00	\$0
General	2014 -2015	\$0.00	\$0
General	2015 - 2016	\$0.00	\$0
Total		\$0.00	

A negative amount indicates a credit

Pay Now

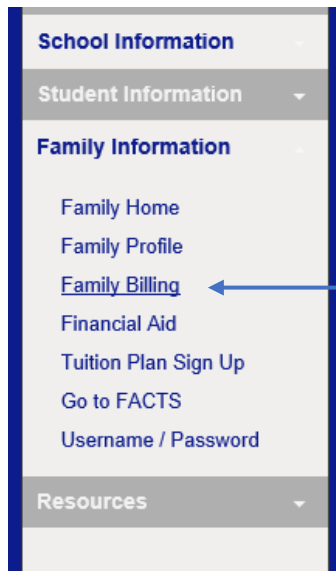
Proceed through the set-up of bank information and Select “Pay Now.”

How do I check my student’s lunch order? Items that have been ordered are available for viewing in the lunch calendar. Items marked in **RED** indicate that the order has been placed, but payment is still due or that payment was made by check/cash to the main office. Items marked in **BLUE** indicate that the order has been placed and payment has been submitted online.

How do I use my credits? Credits are not figured into the confirmation total. In order to utilize your credit, please follow the steps below:

1. Place your order in FACTS Family Portal and close out of FACTS, as if you are paying by check/cash.
2. The Finance Director will create a lunch charge in your family register in FACTS
3. Once the charge is created, the credit is then subtracted from your total.
4. At that point, you may select to pay by cash/check or online.

In order to pay online, you will need to select “Family Billing” located under the Family Information tab on the left hand side of the screen.



Then, select “Pay Now” and proceed with payment.

Family Billing		
Account	Balance	Details
BASP	\$0.00	Details
Fees	\$0.00	Details
General	\$0.00	Details
Lunch	\$0.00	Details PayNow